

From: Marguerite <marguerite@stanford.edu>

Sent: Friday, April 27, 2018 1:58 PM

To: 'Marguerite' <marguerite@stanford.edu>

Subject: Kaiser park-and-ride lot update: New park-and-ride lot and pilot Marguerite route

Dear Stanford commuter,

We are writing to provide you with an update on the Kaiser park-and-ride lot.

As you may be aware from our previous communication (below for your reference), the Kaiser park-and-ride lot will no longer be available to Stanford commuters after Monday, April 30. Since becoming aware of this closure, we have been working with the Stanford University Real Estate and Stanford Health Care Real Estate teams to identify and secure a new park-and-ride location.

To that end, we are pleased to announce a new park-and-ride location in Newark, as well as a new pilot Marguerite route called the C-NW, effective May 1. This route will provide direct service between the Central Avenue park-and-ride and Stanford's campus.

The [AE-F](#) route will continue to run its regular route and service. This includes the Kaiser Drive stop, even though the lot will no longer be available to Stanford commuters.

Central Avenue park-and-ride and pilot Marguerite route basics:

- **Central Avenue park-and-ride lot**
 - The lot is located at [8424 Central Avenue, Newark](#).
 - 75 spaces will be available to Stanford commuters.
 - No permits are required to park in the Central Avenue park-and-ride lot.

- **Pilot C-NW Marguerite route**
 - The Central Avenue park-and-ride stop will be in front of 8424 Central Avenue.
 - Campus stops will be the same as the AE-F: Campus Oval, Roth Way Garage, Psychiatry Parking Lot, Psychiatry Building.
 - The schedule will consist of two trips in the morning and two trips in the afternoon.
 - Please refer to our [map](#) and [schedule](#) for more information on the C-NW service.

We have been working with Hallcon to develop the new C-NW route. In the short-term, we have a limited supply of buses for all East Bay service. However, if the C-NW route proves viable, it is our hope that we can add more service to the Central Avenue park-and-ride.

We understand that the loss of the Kaiser Lot represents an impact to AE-F riders and that the new park-and-ride lot may not be a direct substitute for all commuters. Stanford remains committed to serving the needs of our East Bay commuters, and we will continue to look for alternative East Bay park-and-ride locations. If express bus service no longer works for you, we encourage you to consider carpooling or vanpooling, either via [Scoop](#) or through an ongoing [Stanford carpool or vanpool](#). More information about these options can be found in our earlier email below.

Please let us know if you have questions or need any commute assistance.

Best regards,

Stanford Marguerite Operations
marguerite@stanford.edu
650.724.9339

4/12/18 Email to AE-F riders

Subject: Kaiser Park-and-Ride lot notice for Stanford commuters

Dear Stanford commuter,

We regret to inform you that our office recently learned that the Kaiser park-and-ride lot will no longer be available to Stanford commuters as of the end of April. The building's owner notified us that a new lease will take effect at the end of this month, and the new tenants need the parking spaces in the Kaiser Lot.

If the decision were ours, we would have continued the lease for the benefit of our commuters, but this was not an option. We do want to note that the building owner has been very generous to lease the parking spaces to us for years at an exceptional rate. This has made an important difference to our East Bay commuters.

We are sorry for the inconvenience and concern this may raise for you. Please be assured that we are looking into alternative park-and-ride options on behalf of our commuters. We had hoped to have good news that we could share with AE-F riders by now. Unfortunately, park-and-ride options are limited in the area, and we have not been able to secure an alternative up to this point.

We will continue to pursue new park-and-ride options. If we are unable to secure an alternative, we plan to continue the AE-F service at the existing stop in the short term. This will enable riders to continue to use the service if they are able to find alternative parking or a means to get to the stop. After May, the level of ridership would determine whether service to Kaiser Drive continues.

We recognize that this change creates a significant disruption for AE-F riders, which is why we were hoping to secure a good alternative quickly before informing you of this change. Our intention was to spare you the anxiety we knew this would cause when hearing this news. We are disappointed that the option we thought was almost in hand did not work out as we hoped.

To help you plan your options in case an alternative lot cannot be secured, we suggest considering carpooling. Eligible Stanford commuters enjoy special pricing through [Scoop](#), which offers rides as low as \$1 and offers drivers up to \$12 per trip. Scoop is a public app, so if you prefer to match only with Stanford commuters, you also have the option to use the [Stanford carpool and vanpool ridematching listing](#). Both options are available on our ridematching page:

transportation.stanford.edu/ridematch

You may be interested to know that Scoop offers the flexibility to schedule carpools on an as-needed basis and allows you to carpool with different people to or from Stanford. This provides greater scheduling flexibility.

If the carpool works out for you on a regular basis, you could receive a [free Stanford Carpool permit](#).

- With two eligible members, you would receive a free 'C-Carpool' permit.
- For three or four eligible members, receive a free 'A-Carpool' permit.
- With five or more eligible members, receive a free A-Carpool permit plus a [free vanpool lease](#).

We will keep you informed once we determine whether we can secure an alternative park-and-ride location.

We appreciate your commitment to sustainable transportation and want you to know that we are doing our best to find an alternative for you. Please let us know if you have questions or need assistance with carpool or vanpool options.

Best regards,

Stanford Marguerite Operations