From: Marguerite
To: "Marguerite"

Subject: CORRECTION: Kaiser park-and-ride lot update: New park-and-ride lot and pilot Marguerite route

Date: Monday, April 30, 2018 2:18:17 PM

Dear Stanford commuter,

As a reminder, the Kaiser park-and-ride lot will no longer be available to Stanford commuters as of tomorrow, Tuesday, May 1. We are offering a new shuttle route from the new Central Avenue park-and-ride lot as an alternative.

The Central Avenue park-and-ride lot is located at <u>8424 Central Avenue</u>, <u>Newark</u>. We apologize for the typo in our Friday email. It is NOT at 8482 Central Avenue as our previous email stated. We are including a corrected version of Friday's email below for your reference.

The <u>map</u> and <u>schedule</u> are correct, and links should be working now. Again, we apologize for any confusion or inconvenience this may have caused.

We also wanted to clarify that the Central Avenue lot is a temporary park-and-ride location at this point. We will continue to look for alternative East Bay park-and-ride locations to offer on a longer-term basis and will keep you informed of changes.

The addition of the new C-NW pilot route represents a significant investment for Stanford. Ongoing service of the C-NW will depend on ridership and whether we can identify and negotiate an ongoing East Bay park-and-ride location. Increasing C-NW service depends on ridership and the availability of additional buses.

As we mentioned in our previous email, we remain committed to serving the needs of our East Bay commuters. If you have questions, concerns, or suggestions, please let us know by contacting us at marguerite@stanford.edu or 650.724.9339. In the meantime, we will keep you informed about park-and-ride locations and the C-NW route as the situation develops.

Thank you for your patience as we strive to meet your needs as best we can.

Best regards,

Stanford Marguerite Operations marguerite@stanford.edu 650.724.9339

Subject: Kaiser park-and-ride lot update: New park-and-ride lot and pilot Marguerite route

Dear Stanford commuter,

We are writing to provide you with an update on the Kaiser park-and-ride lot.

As you may be aware from our previous communication (below for your reference), the Kaiser park-and-ride lot will no longer be available to Stanford commuters after Monday, April 30. Since becoming aware of this closure, we have been working with the Stanford University Real Estate and Stanford Health Care Real Estate teams to identify and secure a new park-and-ride location.

To that end, we are pleased to announce a new park-and-ride location in Newark, as well as a new pilot Marguerite route called the C-NW, effective May 1. This route will provide direct service between the Central Avenue park-and-ride and Stanford's campus.

The AE-F route will continue to run its regular route and service. This includes the Kaiser Drive stop, even though the lot will no longer be available to Stanford commuters.

Central Avenue park-and-ride and pilot Marguerite route basics:

• Central Avenue park-and-ride lot

- The lot is located at 8424 Central Avenue, Newark.
- 75 spaces will be available to Stanford commuters.
- No permits are required to park in the Central Avenue park-and-ride lot.

• Pilot C-NW Marguerite route

- The Central Avenue park-and-ride stop will be in front of 8424 Central Avenue.
- Campus stops will be the same as the AE-F: Campus Oval, Roth Way Garage,
 Psychiatry Parking Lot, Psychiatry Building.
- The schedule will consist of two trips in the morning and two trips in the afternoon.
- Please refer to our <u>map</u> and <u>schedule</u> for more information on the C-NW service.

We have been working with Hallcon to develop the new C-NW route. In the short-term, we have a limited supply of buses for all East Bay service. However, if the C-NW route proves viable, it is our hope that we can add more service to the Central Avenue park-and-ride.

We understand that the loss of the Kaiser Lot represents an impact to AE-F riders and that the new park-and-ride lot may not be a direct substitute for all commuters. Stanford remains committed to serving the needs of our East Bay commuters, and we will continue to look for alternative East Bay park-and-ride locations. If express bus service no longer works for you, we encourage you to consider carpooling or vanpooling, either via Scoop or through an ongoing Stanford carpool or vanpool. More information about these options can be found in our earlier email below.

Please let us know if you have questions or need any commute assistance.

Best regards,

Stanford Marguerite Operations marguerite@stanford.edu 650.724.9339