Hi Stanford Community,

Yesterday, six Bay Area counties announced a “shelter in place” Order for all residents, directing individuals to stay at home and limit interactions with others for the next three weeks due to the spread of coronavirus.

As part of the Order, all non-essential travel is banned, including "on foot, bicycle, scooter, automobile or public transit." Travel is permitted for individuals traveling to essential jobs, which include healthcare operations, essential businesses, essential infrastructure, or essential government functions. To know whether your role qualifies as an essential job under the Bay Area Order, please confirm with your employer and see here.

In the interest of keeping our community safe and complying with the shelter in place Order, we are strongly recommending that only individuals who are commuting to essential jobs, as outlined by the City and County Department of Public Health, should use Scoop. If this does not apply to you, please do not use Scoop.

For those of you in essential jobs, we thank you for all that you’re doing to help keep our communities safe and healthy.

Please be advised of the following changes to your Scoop experience:

- We have removed all scheduling reminders and text messages from the Scoop app.
- Starting tomorrow, all carpools will have a maximum of two people to limit physical proximity.
- If you’re a Rider, we ask that you please sit in the backseat so there is space between you and the Driver.
- If you’re a Driver, please be mindful of the cleanliness of your car. Please wipe down your car seats, door handles, and seatbelts with disinfectant after every carpool. If this is not possible, we respectfully ask you to drive alone.
Finally, we strongly recommend that everyone continues to abide by CDC guidelines, recommendations and mandates from your employer, and local orders from the government. If your employer is a Scoop partner, know that we’re in close contact with them about this situation as it continues to evolve.

Thank you for your patience and flexibility as we navigate this challenging time together – and for being a thoughtful and considerate member of the Scoop community. If you have any questions, please don’t hesitate to reach out.

Best,
The Scoop Team