

# 2020 AT A GLANCE

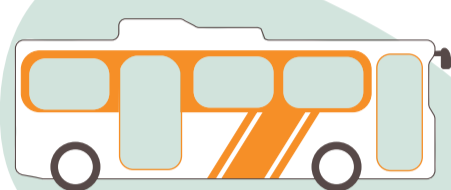
We invite you to join us in looking back at a year like no other. In 2020, our efforts shifted in response to the global pandemic and shelter-in-place orders, while keeping Stanford's essential operations running.

## Our COVID-19 Response

450+

### BIKE ENTHUSIASTS ATTEND ONLINE WEBINARS

We offered 17 free, online webinars to help meet a renewed interest in biking and jumpstart rides during the pandemic.



### SHUTTLE SCHEDULE CHANGES IMPLEMENTED

In response to reduced ridership and Caltrain schedule adjustments, Marguerite service changed six times in contrast to two changes in most years.

6

48

### PAY STATIONS TAKEN OFFLINE

Visitor parking transitioned to a fully contactless process to avoid shared surfaces and protect the health and well-being of customers.



### PHYSICAL PARKING SIGNS UPDATED

Parking signs on the main campus were updated to reflect Stanford's transition to 24/7 enforcement.

3500+

2200+

### COURTESY 'AFTER-HOURS' PERMITS ISSUED

To support Stanford's 24/7 enforcement, courtesy permits were issued to Stanford affiliates to allow parking at night and on weekends at no charge.



### COVID-19 SAFETY SIGNS INSTALLED

Signs across campus were installed on Marguerite shuttles and bike repair stands, bike cages, and electric vehicle charging stations.

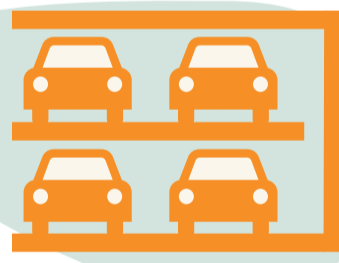
165+

## The Beat Goes On...

2

### NEW PARKING GARAGES

Manzanita Garage and Thoburn Garage opened to serve the Escondido Village Graduate Residences and the campus community. The last garage opened on campus was Roble Field Garage in 2017.



### FREE TRANSIT PASSES ISSUED

Eligible Stanford affiliates received transit passes upon virtual request for free transit on Caltrain, VTA, and AC Transit in contrast to over 9,000 in 2019.

2800+

6500+

### CUSTOMER INQUIRIES RESOLVED

Our team assisted the Stanford community with its parking and transportation needs throughout the year.



### ACTIVE VANPOOLS FOR ESSENTIAL EMPLOYEES

We continued to offer a 100% vanpool lease subsidy for existing vanpools. Prior to the pandemic, our vanpool program had grown to 31 vanpools.

17

700

### MEMBERS OF THE EVGR CAR FREE CLUB

Members received incentives to help reduce parking demand near the EVGR construction worksite.

